

CARRIER SURCHARGE GUIDE

A clear overview of common non-standard shipment charges

PARCELFORCE WORLDWIDE

SURCHARGE	WHEN IT APPLIES	CHARGE
Manual Handling	Parcel cannot be processed automatically and requires manual sorting.	£4.15 / item*
Oversize Manual Handling	Item is 1.1m-1.5m, or the second-largest dimension is over 0.7m.	£7.45 / item
Return to Sender - UK	UK shipment is returned to sender.	£6.75 / parcel
Oversized / Overweight	Applies to parcel services other than express48large.	£50.00 / parcel
Storage After 3 Days	Shipment remains in storage beyond 3 days.	£0.50 / consignment

PARCELFORCE - IMPORTANT

*The £4.15 manual-handling rate is stated as effective from 5 October 2026. The items you asked to remove - incorrect/incomplete address, Isle of Wight, booking-in, international return-to-sender and third-party shipment charges - are not included in this guide.

DHL EXPRESS

SURCHARGE	WHEN IT APPLIES	CHARGE
Overweight Piece	Piece or pallet exceeds 70 kg scale or volumetric weight.	£85.00 / piece
Oversize Piece	Longest side exceeds 99 cm, or second-longest side exceeds 79 cm. Does not apply where the Overweight Piece surcharge already applies.	£17.00 / piece
Non-Stackable Pallet	Pallet cannot be stacked safely because of shipper request, shape, contents or packaging. Does not apply to pallets below 25 kg.	£255.00 / pallet
Non-Conveyable Piece	Special handling may apply to pieces 25-70 kg; non-cardboard or exposed packaging; shrink/stretch wrap; cylindrical shapes; wheels, handles or straps; or pieces that may entangle/damage handling systems. Excludes pieces already subject to Overweight or Oversize.	£17.00 / piece

DHL measurements have been converted from the supplied imperial figures: 154 lb ≈ 70 kg; 39 in ≈ 99 cm; 31 in ≈ 79 cm.

TNT & FEDEX SURCHARGES

Key handling, size, packaging and freight charges

TNT

SURCHARGE	WHEN IT APPLIES	CHARGE
Additional Handling	Shipment cannot be sorted automatically due to weight, size, packaging, contents or potential damage risk.	£12.95 / item
Oversize	One dimension exceeds 243 cm.	£49.25 / item
GB-NI Admin	Shipment moves from Great Britain (England, Scotland or Wales) to Northern Ireland.	£4.31 / shipment

FEDEX - PARCELS UNDER 68 KG

SURCHARGE	WHEN IT APPLIES	CHARGE
AHS - Weight	Package is heavier than 25 kg.	£30 / package
AHS - Dimension	Exceeds 121 cm longest side, 76 cm second-longest side, 266 cm length + girth, or 169,901 cm ³ volume.	£31 / package
AHS - Packaging	Non-standard packaging: not fully boxed, non-corrugated outer material, shrink/stretch wrap, cylindrical shape, multiple banding, wheels/handles/straps, protruding contents or entanglement/damage risk.	£21 / package
Oversize Charge	Exceeds 243 cm length, 330 cm length + girth, 283,168 cm ³ volume, or 50 kg actual weight.	£49.25 / package
Unauthorized Package	Exceeds 274 cm length, 419 cm length + girth, or 68 kg actual weight.	£215 / package

FEDEX CHARGE HIERARCHY

From 12 January 2026, if a parcel qualifies for more than one of AHS-Dimension, AHS-Packaging, AHS-Weight, Oversize or Unauthorized Package Charge, the highest applicable surcharge applies after discounts.

FEDEX - FREIGHT OVER 68 KG

SURCHARGE	WHEN IT APPLIES	CHARGE
AHS - Freight	Freight handling unit exceeds 157 cm on its longest side (178 cm maximum applies to FedEx Regional Economy Freight and domestic freight services).	£49.25 / freight unit
AHS - Non-Stackable	Freight unit cannot be stacked safely and securely.	£168 / freight unit
Unauthorized Freight	Exceeds 302 cm longest side, 762 cm length + girth, or 1,995 kg actual weight.	£340 / freight unit

QUICK REFERENCE

The key figures to check before you book

Parcelforce	Automation / size	Manual sort; 1.1-1.5 m or 2nd side >0.7 m	£4.15 / £7.45
DHL	Weight	Over 70 kg	£85 / piece
DHL	Dimensions	Longest >99 cm or 2nd side >79 cm	£17 / piece
DHL	Stackability	Non-stackable pallet	£255 / pallet
TNT	Automation	Requires additional handling	£12.95 / item
TNT	Oversize	Any dimension >243 cm	£49.25 / item
FedEx	Weight AHS	Over 25 kg	£30 / package
FedEx	Dimension AHS	>121 cm longest or >76 cm 2nd side	£31 / package
FedEx	Oversize	>243 cm length / >50 kg / other criteria	£49.25 / package
FedEx	Unauthorized parcel	>274 cm length / >68 kg / other criteria	£215 / package
FedEx	Non-stackable freight	Cannot be stacked safely	£168 / freight unit

AVOID UNEXPECTED CHARGES

When requesting a quote, provide: dimensions • actual weight • packaging type • collection and delivery details • whether the shipment is palletised/stackable. This gives MSK the best chance of identifying carrier surcharges before booking.

MSK LOGISTICS 01293 400540 | sales@msklogistics.com | msklogistics.com

Prepared from the surcharge information supplied by MSK and the FedEx AHS material provided. Carrier definitions, thresholds and charges may change; confirm current carrier terms where required.